Entry Ticket Insurance

Insurance Product Information Document



Company: Europäische Reiseversicherung AG, Germany

Product: Entry Ticket Insurance (Eintritts-karten-Versicherung)

This information sheet is to give a short overview of your insurance cover. This information is not conclusive. The contents of the contract are contained in the following documentation:

- the insurance policy,
- the terms and conditions of insurance.

Please read all documents in order to inform yourself comprehensively.

What is this type of insurance?

It is an insurance covering the price of an entry ticket purchased for an individual event.



What is insured?

You are insured in case you cannot attend the event, for which you purchased an entry ticket, due to an insured event.

Insured events are e.g.:

- ✓ Unexpected serious illness.
- ✓ Serious accidental injury.
- Death.
- ✓ In case you cannot visit the event due to an insured event, we will pay the price of your entry ticket including the fees.
- ✓ The ticket including all fees will also be refunded, if you miss more than half of the event because public transportation is delayed by more than two hours.
- Sum insured: corresponds to the insured price of the entry ticket.



What is not insured?

Some events are not covered by the insurance. The following, amongst others, are not insured:

- X If you do not attend the planned event because it does not take place or is postponed.
- If you do not attend the event because the event takes place with different cast or line-up.



Are there any restrictions on cover?

Some events are not covered by the insurance. The following, amongst others, are not insured:

- ! Addictive disorders.
- ! Fear of acts of war, civil unrests and acts of terrorism.



Where am I covered?

✓ You are insured for an entry ticket to events in Germany.



What are my obligations?

- You must report each and every insured loss without delay.
- You must keep the loss as low as possible.
- You must submit the appropriate and required evidence. The admission ticket must always be submitted in the original.
- As far as possible, you must provide us with any information required to establish the insured event, the obligation to pay benefits or the scope of benefits. You must enable us to make any reasonable investigation into the cause and amount of the loss and the scope of our obligation to provide benefits.



When and how do I pay?

The one-time premium is due immediately after concluding the insurance policy. It must be paid using the payment method agreed upon.



When does the cover start and end?

The insurance coverage begins with the conclusion of the insurance contract, at the earliest with the purchase of the admission ticket. The prerequisite is that the insurance premium has been paid in full and on time. The insurance coverage ends with the end of the event. Risks during the event are not covered.



How do I cancel the contract?

The contract is only valid for the insured ticket and ends automatically at the end of the respective event. There is no ordinary right of termination.